

# Troubleshooting

## When an IUC does not deflate:

1. Remove the syringe and try re-seating it into the inflation valve. Be sure to gently push the syringe and then slightly twist to engage the valve.
2. Reposition the patient as the balloon may be engaged in the bladder wall.
3. If the balloon still fails to deflate, apply a slow and gentle aspiration on the syringe.
4. Fill a syringe with 1-2 ml of sterile water. Push the water into the inflation/deflation valve, then perform passive deflation technique.
5. Cut the inflation/deflation valve port.
6. Cut the catheter above the “Y” connection valve.
7. If problems persist after all of these steps have been followed, refer to your hospital protocol and contact a trained urologist for assistance.

## Deflation issues maybe caused by:

1. Active deflation can result in collapse of the inflation/deflation channel or a vacuum within that channel.
2. Inflating the balloon with normal saline can cause crystallization of the channel and/or balloon.
3. Underinflated balloons can cause deflation issues. Know the appropriate balloon fill.
4. Pre-clamping or clamping during a procedure can cause failure in the inflation/deflation channel if the catheter is clamped above the “Y” port. **Always clamp the catheter below the “Y” junction.**

